

Vision

Inspire wonder



WHISTLER PUBLIC LIBRARY STRATEGIC BRIDGING PLAN 2023



Purpose

We are at
our best when
we create
opportunities
for discovery and
connection

Values Inside & Out

Adventurous
Excellence-driven
Inquisitive
Open
Responsive



In 2018, we proudly shared our 2018–2021 Strategic Plan, which was the result of in-depth community and staff engagement. The vision, purpose, and values expressed in this plan continue to inspire and guide our work. The 2018–2021 Strategic Plan was simple, to provide room for growth and change that followed the needs of our community. As we enter 2023, the plan enables Whistler’s library to continue to respond to the changes that lay ahead.

The past three years have underlined the essential role the library plays in our community. We offered safe access to technology, resources, and engaging programming to combat social isolation during the COVID-19 lockdowns. We served as a refuge during extreme weather events. Throughout it all, we’ve been a place for our community to explore challenging ideas, expand our thinking, and help us learn as we tackle difficult issues together.

There is still more to do to achieve the goals described in the 2018–2021 Strategic Plan. Looking forward, under the leadership of a new Director, we have decided to create an 18-month Strategic Bridging Plan for our team to take stock. This document is intended to serve as an operational tool to help our organization align resources and facilitate decision making.

The following plan focuses on reflection, strengthening our team and reconnecting with our community to inform future plans with clear eyes and clear hearts.

Together we look forward to building a stronger library and community!

Mikale Fenton
LIBRARY DIRECTOR

The Whistler Public Library is grateful to be located on the shared, unceded territory of the Lílwat People, known in their language as Lílwat7úl, and the Squamish People, known in their language as Skwxwú7mesh. We respect and commit to a deep consideration of their history, culture, stewardship and voice.

Our Bridging Plan goals

Foster team relationships

- Focus on home first: Get to know our team and our context
- Create intentional time for one-on-one relationship building
- Library Director Open Office Hours
- Make work visible—share learnings between the library, RMOW and community

Understand our community

- Find out who is missing
 - Engage with partners and community members outside the library walls to deepen WPL's knowledge of our community
- Find out what is missing
 - Conduct an environmental scan and community needs analysis to identify barriers to library service

Finish what we started

- Implement and activate planned space improvements such as the Wonder Lab, Small Meeting Rooms, and Outdoor Living Room project
- Simplify shift coverage process
- Polish onboarding materials
 - Update our Best Practices

Strengthen our staff culture

- Shine light on accomplishments
 - Tell our story and our impact
 - Identify new ways to show appreciation
- Revisit our core trainings
- Find the **fun!**