

From The Board of Trustees

In 2011 the Whistler Public Library celebrated its 25th anniversary. It was a year that the library received over 200,000 visitors through its doors in spite of a nine hour per week reduction in hours. Library visits only decreased by a mere 3% during this time, significantly reinforcing how the library has endured itself to the community. Additionally, the library increased programming by 16%. Over 9,000 visitors took attended library programming in 2011. Even when faced with challenge the library succeeded in many unprecedented firsts in its milestone 25th year. What follows is a glimpse of some of the many highlights of 2011:

Whistler Share: 2011 marked the first year that the library participated in the Whistler Community Foundation's SHARE Campaign. Participating organizations were gifted funding depending on the number of volunteer hours logged in the month of December.

Reading Link Challenge: This partnership program between the library and the elementary schools saw growth in its second year with a total of 23 teams of grade 4 and 5 participating. The inter-school challenge was held in the library in April with 130 students, parents and teachers attending.

Social Networking: Our library implemented the discovery layer Bibliocommons, started a Twitter account, expanded our Facebook presence, and joined the online chat reference service Just Ask.

Board of Trustees

Gord Annand, Chair
Nancy Campbell
Margie Clare
Terry Deutscher
Ralph Forsyth
Audrey Lundie
Mike McCarville
Alix Nicol
Andrew Runciman
Rod Tindall
Jennifer Wyne

Friends of WPL

Jane Reid &
Mo Richmond
(Co-Chairs)

Staff

Lauren Stara, Director
Nadine White, Public Services Librarian
Libby McKeever, Youth Services Coordinator
Moirra Duff, Circulation Supervisor
Susanna Lam, Administrative Assistant
Suzanne Thomas, Technical Services Coordinator

Library Assistants

Jane Clifford
Steve Cormier
Marilyn Chrichton
Lindsay Debou
Tash Donohoe
Trudel Gunther
Sychan Im
Kelsey Jang
Claire Johnson
Linda Jones
Darel Lee
Verna MacDonald
Carol Munro
Laura Nedelak
Jennifer Pringle
Danusia Smit
Manon St. Pierre
Adrienne Theed
Lindsay Tripp

Student Shelters

Marlin Beswetherick
Connor Priest
Zendai Kashino
Birken Metza
Emily Overbeck

WHISTLER PUBLIC LIBRARY

ANNUAL REPORT 2011



 **whistler public**
LIBRARY
gateway to knowledge



Afternoon Tea in celebration of the Royal Wedding

2011 Highlights Continued

LitNow Technology Series: The LitNow series provided introductory computer workshops for adults and seniors in partnership with the Pemberton Public Library. In 2011 there were waitlists for all of the classes the library offered.

55 Drop-In: The Seniors Needs Action Planner hosted a drop-in session at the library to improve access to health and social resources. To create an opportunity for social interaction for seniors in conjunction with this program, the library created a "Senior's Corner" bulletin board to showcase community events and opportunities of interest to seniors.

Parents as Literacy Supporters (PALS): 2011 was the first year this family literacy program was offered in Whistler, which gives parents and caregivers strategies to encourage learning in their preschool and kindergarten aged children.

2011 By The Numbers

Collection	2010	2011
Books	42,946	46,202
Videos/DVDs	5,235	5,135
CDs & Audiobooks	3,132	3,019
Other	324	364
Magazine Subscriptions	120	126
Items Checked Out	193,645	193,216
ILLs from other libraries	2,513	2,057
Questions answered	15,900	15,634

Programs	2010	2011
Adult(#)	366	419
Children's(#)	351	439
Total Attendance	9,329	12,290
Visitors	220,155	212,346
Active Cardholders	15,782	16,174
Hours open per year	2,349	2,208

Revenue	2010	2011
Municipal Support	\$804,329	\$780,466
Regional district Support	\$3,000	\$4,200
Provincial PLSB Grants	\$54,733	\$55,666
Other Project Grants	-	-
Library Generated Revenue	\$102,242	\$75,167
Donations and Fundraising	\$32,662	\$16,814
Total Revenue	\$1,005,004	\$941,159

Expenditure	2010	2011
Salaries and Benefits	\$729,036	\$692,117
Library Materials	\$98,117	\$70,966
Electronic Subscriptions	\$1,910	\$4,622
Total Library Materials	\$100,000	\$75,588
Library Facilities	\$85,631	\$86,687
Other Expenditures	\$48,485	\$60,942
Total Expenditure	\$972,400	\$933,072
Transfers to Reserve	\$32,662	\$16,814

PEOPLE ARE SAYING...

"To all you lovely folk at the Whistler Public Library – You have been a great resource and a high light of my Whistler experience."

"The Library is my favorite hangout in town! No room for stocking books and laptop on my travels, but it's all here."



Intermediate Summer Book Club

"I use the Whistler Library, Vancouver Library and several University libraries, and find that even with all the research and informational requirements for my journalistic and other editorial work throughout North America, Whistler Library continues to do an amazing job of filling most of my library needs."

"My grandsons (ages 6 and 8) absolutely love the Whistler Library and the way the materials are arranged for young listeners and readers."

"Thanks for fifteen years of keeping my mind engaged and my reader's spirit soothed. Keep up the good work."