

## 700 Library Code of Conduct

The Whistler Public Library seeks to provide a warm and welcoming environment to all of our patrons. In delivering on our vision to “Inspire Wonder” we seek to make the library an inviting and safe place that encourages discovery and connection. We believe in treating patrons equally and with respect and we expect the same from our patrons in return.

### 701 Code of Conduct

1. Be respectful of others in the library: patrons, visitors, staff and volunteers.
2. Dress appropriately: shoes and shirts must be worn.
3. The library is a public space, visitors are responsible for their personal belongings. Belongings must be kept out of the way of other patrons and staff.
4. Use library furnishings, equipment and washrooms properly and for their intended purposes only.
5. Be careful and considerate of library property. Be mindful that our space is limited, and is a shared resource – only take up the space of one person.
6. Behaviors that are not permitted include:
  - Threatening language, abusive or harassing behaviour or actions
  - Behaviour that is disruptive to others or puts others at risk
  - Using physical force toward staff or other patrons
  - Using, distributing, or being under the influence of alcohol or drugs
  - Carrying weapons
  - Damage or theft of library materials, the facility or library property
  - Entering non-public areas unaccompanied by staff
  - Monopolizing library materials, technology or resources and thereby preventing others from using these resources
  - Bringing animals other than service animals into the building
  - Soliciting or panhandling
  - Photographing, filming, or recording library staff or other patrons during library programs without the permission of staff
7. The B.C. Library Act authorizes the Board to suspend library privileges for breeches of library rules and to exclude from the library anyone who behaves in a disruptive manner or damages library property. Criminal offences may result in prosecution.

### 702 Safe Use of the Library by Children

1. Children are an important part of the community the library serves and are encouraged to use the library and attend programs with the supervision of an adult.
2. Library staff cannot watch or assume responsibility for children left unattended.

3. Older children who are able to manage their behaviour are welcome to use the library independently, but should not be left for substantial periods of time.
4. Young children or those unable to manage on their own must be supervised by someone responsible for their safety and behaviour.
5. Children using the library independently should know how to contact a parent or guardian.
6. In the event that a child is left unattended for a substantial period of time, is unable to manage on their own, or is left in the facility within 15 minutes of closing time, the staff will attempt to contact parents or guardians.
7. If parents or guardians cannot be reached, *library staff will contact the RCMP to pick up a child and make arrangements to ensure the child's safety.*